

# TIP TOP 2 GALAPAGOS YACHT - TERMS AND CONDITIONS

## YACHT RESERVATION, PAYMENT & CANCELLATION POLICIES

- A deposit of twenty five percent (25%) of the cruise rate per passenger is required to confirm your booking.
- The balance must be paid sixty (60) days prior to departure cruise date, plus passenger's names, passport numbers, nationality, date of birth, rooming list, allergies or illnesses, and food restrictions.
- The immediate deposit of the total amount is required to confirm bookings for departures with promotional rates.
- If notice is received one hundred fifty one (151) days prior to departure or more, we will refund the first deposit retaining 10% as administrative and banking expenses.
- If notice is received between one hundred fifty (150) and sixty one (61) days prior to departure, no refund is possible.
- If cancellation occurs between sixty (60) days before and the date of departure, the full tour rate is charged as a cancellation fee.
- A 100% penalty applies on cancellations for departures with promotional rates.
- In case of health related cancellations we will refund 50% upon receipt of medical certificates that prove such illness.

